



**BERKSHIRE COUNTY REGIONAL HOUSING AUTHORITY**

*Housing Counseling — Mediation — Consumer Education Center*

1 FENN STREET — PITTSFIELD, MASSACHUSETTS 01201

(413) 443-7138 FAX (413) 443-8137

[www.bcrha.com](http://www.bcrha.com)

Hello,

You are receiving this Housing Search Assistance Packet because you checked the Housing Search box on the recent assessment you submitted at Berkshire Housing. This packet has some useful tips and resources and is designed to assist you in starting and planning your own housing search.

If you have questions or issues regarding the information we've provided in this packet, please feel free to call our office for additional assistance and/or additional information.

There are other programs within our agency that can assist you with housing related issues. You will find a detailed overview of those programs in this packet.

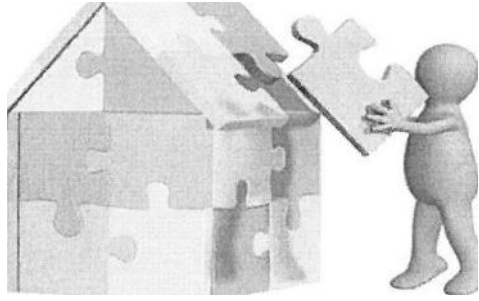
HOWEVER, if you need legal/housing counseling, or if your situation has become more urgent, PLEASE CALL 413-443-7138, x-229 and leave your name, number, and a VERY DETAILED message and a Housing Counselor will return your call within 1-2 business days.

You can also visit our websites at [www.bcrha.com](http://www.bcrha.com) or [www.berkshirehousing.com](http://www.berkshirehousing.com)

We wish you great success in finding your new home!

***It is important to utilize the information contained in this packet in conjunction with staff assistance at The Berkshire County Regional Housing Authority. Please see attached HCEC Assessment Form, if one has not already been completed.***

*Providing dispute resolution programming; comprehensive housing counseling, including legal and educational counseling services, loss mitigation/anti-foreclosure counseling, homelessness prevention/tenancy preservation services and homelessness resolution and housing search assistance; and anti-poverty resources TO ALL BERKSHIRE COUNTY RESIDENTS.*



## **7 Steps to a Successful Housing Search!!**

- 1. Make a Budget** This is your first step in determining what your family can afford to spend on rent. Try using this helpful budget (on the reverse side) to list and figure your regular household expenses.
- 2. Location** Think about the neighborhoods you'd like to live in. Consider how close they are to work, what schools are in that district, and whether you have access within walking distance to shops etc.
- 3.Features** Make a list of what you need most in your new home. Parking, pet policies, bedroom size, laundry options and utility costs are all important factors in finding your new home.
- 4.Search** Scan the newspapers for apartment listings along with online resources and word of mouth from friends and family. Look for rental signs and check with the landlords on our referral list for available units.
- 5.Contact** List the units you would like to view and call the landlords to set up appointment to see your choices. Bring a list of questions.
- 6.Apply** If you think the apartment is right for you then ask to fill out an application. Be prepared for the landlord to request references and possibly do a credit check.
- 7.Sign the Lease** If you and the landlord agree upon the terms, then you will sign a lease and arrange your move in payments.

# Household Budget

Date \_\_\_\_\_

FIXED EXPENSES	Average Monthly	Notes
Rent/Mortgage	\$	
Oil	\$	
Electricity	\$	
Gas	\$	
Water/Sewer	\$	
Car Payment	\$	
Car insurance	\$	
Childcare/ Child support	\$	
Medical	\$	
Other Payments (storage unit, insurance, Rent-A-Center, etc)	\$	
<b>Total Fixed Expenses</b>	<b>\$</b>	

FLEXIBLE EXPENSES	Average Monthly	Notes
Food (over SNAP)	\$	
Personal /Cleaning Items	\$	
Laundry	\$	
Pet Care	\$	
Sports & Rec. Fees	\$	
Transportation/Gas	\$	
Phone/Cell phone	\$	
Cable/Internet	\$	
Loans/Credit Card	\$	
Cigarettes, alcohol, lottery	\$	
Clothing	\$	
Toys, Books, school supplies	\$	
Entertainment	\$	
Other	\$	
<b>Total Flexible Expenses</b>	<b>\$</b>	

- 1. Be honest with how much you are spending!** This budget is a tool to help you make a financial plan.
  - 2. Be sure to include all possible income, including:** wages, TAFDC, 551, SSDI, Child Support, Unemployment, or any other cash benefits.
- Do not including SNAP food stamps in your income.*

<b>Avg. Monthly Income</b>	<b>\$</b>
<b>Fixed Expenses</b>	<b>\$</b>
<b>Flexible Expenses</b>	<b>\$</b>
<b>Total</b>	<b>\$</b>
<b>Income (minus) Total</b>	

The amount you have in the blue circle tells you if you can afford the expenses.

Berkshire County Regional Housing Authority  
1 Fenn St., 4th Floor, Pittsfield, MA 01201

(413) 443-7138 Fax: (413) 443-8137

**Landlord List**

ALLIANCE PROPERTY MANAGEMENT	413-344-8090
BEAR MCHUGH	518-441-5143
CHRIS CONNELL	413-443-6779/822-6008
CHRIS GIAN	413-822-4787
C & P REALTY LLC (PAULA PRAVIA)	413-655-0044
CHRIS PHAIR	413-822-3605
DANIEL LADOU CER	413-448-2916
DAVID BERGER	413-652-1069 (text)
DAVID ROBILLARD	413-445-4306/329-9899
DEEP ASSOCIATES	413-664-1053
DONALD DAVIS	413-443-5162
DONNA ALBANO	413-443-7674
DORINA ELSADDIK	413-281-2864
EDUARDO BENCIVENGA	413-443-0409
EMANUEL KATRITSIS	413-243-1565
ERIC SLOCUM	917-817-9300
GREG RACE	413-446-4591
JAMES SCHWARZ	413-499-4070
JAMES STOCKLEY III	413-329-6320
JAMES & PATRICIA TORRA	413-442-9615
JAMES VENDITTI	413-496-9369
JENNIFER (& JAY) MCDERMOTT	413-841-1499
JOHN GIARDINA	413-443-4675/212-4638
JOSEPH & JOHANNA BOURQUARD	413-443-1690
KEN'S APARTMENTS	413-446-9673/443-7997
LOUIS COSTI	413-441-7415
MARIA BENCIVENGA	413-443-0489
MARK CHAMPAGNE (N. Adams & Adams only)	413-664-7415
MARK & LAURA MONTEMAGNI	413-445-2419
MARY WELCH (FOR BRUCE HISER)	413-442-1856
MARU ASSOCIATES (RUSS SACKETT)	413- 499-2285
MESSIAS JORDEAH	413-281-0378
MICHAEL CONSTANZO	413-464-2697
MICHELLE MANOR APARTMENTS	413-442-2274
MIKE MONGEON	413-281-8710
MIKE ZAMBONI	413-441-7086
MITCH BRIGGS	413-441-0216
MIKE BLOOM	413-441-0645

MOHAMED ZABIAN	413-243-0136
NATHAN SONDRINI	413-446-9176
NEW AMSTERDAM APTS	413-464-0621
PINNACLE PROPERTY OPERATIONS LLC (MATT)	516-304-0327/441-0956
PRISCILLA BOATENG	413-329-2257
RANSFORD PROPERTIES	413-663-6951
RICK KEILMAN	413-822-8852
ROGER LAROCHE & PATRICIA BEANY	413-447-9364
ROSALIE ADAMSON	413-442-6592/441-5566
SAVRIN SHAH	413-822-9793
SCOTT GRAVES	413-446-9300
SPRINGSIDE APTS.	413-743-0007
TREVOR CROMBIE	413-441-4197
THOMAS FLATLEY (TF REAL ESTATE)	413-446-1930
WATERMAN APTS.	413-743-4913

***Also, check these websites for more listings***

REALTY	PHONE #	LOCATION	WEBSITE
Greylock Realty	743-9000	North	<a href="http://www.greylockrealty.com">www.greylockrealty.com</a>
Bellco Realty	499-4117	Pittsfield	
Belvedere Realty Charles	664-6767	North Adams, Adams	
Berkshire Property Mgt.	499-5905	Pittsfield	<a href="http://Berkshirepropertymanagement.org">Berkshirepropertymanagement.org</a>
Cavalier Holdings Rich	499-9230	Pittsfield, Adams	<a href="http://cav-mgt.com">cav-mgt.com</a>
Colonial Gardens	442-1917	Pittsfield	
Deep Associates	664-1053	Adams, N.	
G & T Real Estate	442-7586	Pittsfield	
Leading Edge Prop. Mgt. Wendy Goodwin	499-1330	<i>Check for</i>	<a href="http://propertvmanagement-rentals.com">propertvmanagement-rentals.com</a>
Royalty LLC	281-0378	<i>Pittsfield</i>	
Scarafoni Realty	664-4539	<i>Check for</i>	<a href="http://scarafoniassociates.com">scarafoniassociates.com</a>
Whaling Properties	464-3896	<i>Check for</i>	<a href="http://whalingproperties.com">whalingproperties.com</a>

[RHABC.com](http://RHABC.com)

[westernmass.craigslist.org](http://westernmass.craigslist.org)

[berkshireeagle.com](http://berkshireeagle.com)

[www.trulia.com](http://www.trulia.com)

[www.zillow.com](http://www.zillow.com)

[www.gosection8.com](http://www.gosection8.com)

Berkshire County Regional Housing Authority  
1 Fenn St., 4<sup>th</sup> Floor, Pittsfield, MA 01201  
(413) 443-7138 Fax: (413) 443-8137

### **Boarding House & Motel List**

#### **Boarding Houses**

Tyler House  
(413) 442-9682  
Tyler St., Pittsfield  
Info: Single Room, Shared Bath  
and Kitchen

Jim Stockley, III.  
(413)329-6320  
Bartlett Ave., Pittsfield Info:  
Single Room, Laundry  
Facilities, Downtown

Dave Morton  
(413) 655-0009  
Houses on Pine and W.  
Housatonic Sts.  
Info: Clean. He checks all  
houses every day.

Charles Zelinsky (413) 499-  
4141 107 Union St.,  
Pittsfield (413) 443-7138

Ransford Properties - BCRHA  
174 Union St, North Adams  
(413)663-6951  
Rent: Subsidized Rooms  
Info: Single Room, Shared Bath  
and Kitchen

#### **Motels**

Weathervane Motel  
(413)443-3230  
475 South Main St., Lanesboro  
Info: Single Room, Private Bath, Microwave, Fridge

Wagon Wheel Motel  
(413) 445-4532  
646 Pittsfield Lenox Rd., Lenox  
Info: Single Room, Private Bath, Microwave, Fridge

Berkshire Inn — Andrea Garnadi  
(413) 443-3000  
150 West Housatonic St., Pittsfield  
Info: Single Room, Private Bath, No Kitchen

Mayflower Motor Inn  
(413) 443-4468  
474 Pittsfield Lenox Rd., Lenox  
Info: Single Room, Private Bath, No Kitchen

#### **Shelters**

Barton's Crossing Pittsfield (413) 442-1445 (Singles)  
Louison House North County (413) 663-6323 (Families and Singles)  
Construct Great Barrington (413) 528-1985 (Singles)  
Soldier On Veterans Outreach (866) 406-8449 (Veterans)  
Elizabeth Freeman Center (413) 499-2425(Domestic Violence Shelter)  
Our Friend's House (413) 499-2877 (Families)

## Apartment Complexes

### NORTH COUNTY

#### **MOHAWK FOREST**

201 Mohawk Forest Blvd., North Adams, MA 01247 (413) 663-6900  
Accept Section 8, have on-site subsidies, and private market rental units. 1— 3 BR units.  
3 handicapped accessible units. *Application upon request.*

#### **SCARAFONI REALTY**

103 Main St., P.O. Box 307, North Adams, MA 01247 (413) 664-4539

#### **BRAYTON HILL APARTMENTS**

159 Brayton Hill Terrace, North Adams, MA 01247 St., North Adams MA 01247 (413) 663-3645  
Accept Section 8 certificates, have on-site subsidies, and private market rental units for 1— 5 BR. *No handicapped accessible units.*

#### **MILLHOUSES**

75 Commercial St., Adams, MA 01220 (413) 743-2375  
All units are on-site subsidies. 1— 3 BR. 6 handicapped accessible units.

#### **GREYLOCK APARTMENTS**

3 Myrtle St., Adams, MA 01220 (413) 743-9301  
Accept Section 8 certificates, have on-site subsidies, and private market rental units for 1— 3 BR. *No handicapped accessible units.*

**Highland Woods** 140 Church St. Williamstown Ma 01267 413-458-7005

### CENTRAL COUNTY

#### **Brattlebrook Apts (APRIL LANE APTS.)**

110 1/2 April Lane, Pittsfield, MA 01201 (Off Dalton Division Rd.) (413) 447-9809  
Accept Section 8 certificates, have on-site Section 8 subsidies, and private market rental units for 1-3 BR.

#### **Berkshire Peak Apartments**

341 West St., Pittsfield, MA 01201 (413) 445-5388  
Accept Section 8 certificates, have on-site Section 8 subsidies, and private market rental units for 1 — 4 BR. One 2 BR and one 3 BR handicapped accessible units.

#### **RIVER RUN APARTMENTS**

600 Main St., Dalton, MA 01226 (413) 684-0043  
Elderly or disabled 1 and 2 BR subsidized units in the renovated millhouse and 3 BR subsidized family units in the townhouses.

#### **Berkshire Town**

176 Columbus Ave, Pittsfield MA 01201 (413) 443-9125

#### **Silk Mill Apts**

55 Spring St Pittsfield Ma 01201 (413) 236-6918

**Colonial Gardens** 3 Highview Dr Pittsfield Ma 01201 413-442-9141

### SOUTH COUNTY

#### **CHRISTIAN HILL COMMONS**

Christian Hill Rd., Gt. Barrington, MA 01230 (413) 528-9441  
Accept Section 8 and private market units. 1 — 4 BR. *No handicapped accessible units.*

#### **CONSTRUCT**

41 Mahaiwe St., Gt. Barrington, MA 01230 (413) 528-1985  
They will assist with South County housing search and referrals; also have limited shelter space for single males and females. Have subsidized family units. 1 handicapped accessible unit at Hillside.

## Regional Housing Authorities

### North Adams Regional Housing Authority 150 Ashland St., North Adams, MA 01247 (413) 663-5379

- Section 8 Program
- Elderly of Family Public Housing
- Handicapped Accessible Units: Ashland Park —8; Spring Park —9; Greylock —5

### Stockbridge Housing Authority

S Pine St., P.O. Box 419, Stockbridge, MA 01262 (413) 298-3222

- Section 8 Program
- Elderly / Disabled Units Only
- 1 Handicapped Accessible Unit

### Dalton Housing Authority

293 High St., Dalton, MA 01226 (413) 684-2493

Applications Upon Request

- Elderly or 3BR Family Units
- 2 Handicapped Accessible Units

### Lee Housing Authority Marble St., Lee, MA

01238 (413) 243-3464

Application Upon Request

- Elderly or Family Public Housing
- 4 Handicapped Accessible Units

### Berkshire Housing Services

1 Fenn St., 3<sup>rd</sup> Floor, Pittsfield, MA 01201 (413) 499-1630

- Handicapped Accessible Units: Pittsfield -10; Gt. Barrington - 2; Lee- 10; North Adams -3  
Williamstown — 6

### Pittsfield Housing Authority

65 Columbus Ave., Pittsfield, MA 01201 (413) 443-5936

- Section 8 Program (Make Appointment)
- Elderly or Family Public Housing
- 9 Handicapped Accessible Units

### Williamstown Housing Authority

35 Adams Rd., Williamstown, MA 01267 (413) 458-8282

Applications Upon Request

- Section 8 Program
- Elderly or Family Public Housing
- 1 Handicapped Accessible Unit

### Gt. Barrington Housing Authority

2 Bernard Gibbons Dr., Gt. Barrington, MA 01230 (413) 274-1142

- Elderly or Family Public Housing

### Dewey Court

3 Dewey Way, Sheffield, MA 01257 (413) 229-8746

- Elderly or 3BR Family Units

### Adams Housing Authority

4 Columbia St Adams Ma 01220 (413) 743-5924

- Elder Disabled Units
- Section 8 Program and Family Public Housing



## COMMUNITY RESOURCES

### Employment Agencies

<b>Agencies</b>	<b>Locations</b>	<b>Phone Number</b>
<b>Masshire</b>	160 North St, Pittsfield, MA 01201	413-499-2220
<b>Molari</b>	166 East St, Pittsfield, MA 01201	413-499-4546
<b>United Personnel</b>	76 North St, Pittsfield, MA 01201	413-449-5050

### Childcare Voucher

<b>New England Farm Worker's Council</b>	141 North St, Pittsfield, MA 01201	413-236-5890
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### Fuel Assistance

<b>Berkshire Community Action Council (BCAC)</b>	1531 East St, Pittsfield, MA 01201	413-445-4503
<b>BCAC North County</b>	85 Main St., 2 <sup>nd</sup> Floor, North Adams	413—663-3014

### Food Access

<b>Department of Transitional Assistance (DTA)</b>	160 North St, Suite 201, Pittsfield, MA 01201	413-236-2000
<b>WIC</b>	510 North St, Pittsfield MA 01201	413-447-3495
<b>WIC (North County)</b>	71 Hospital Avenue, North Adams 01247	413-663-3012
<b>WIC (South County)</b>	442 Stockbridge Rd, Great Barrington, MA 01230	413-528-0457

# BCRHA's Programs & Services

## **Legal & Housing Counseling Services**

- Provided on housing and consumer related issues
- Available to Berkshire County tenants, homeowners, and rental property owners
- Specific areas covered include but are not limited to the following:
  - Security Deposit Law
  - Last Month's Rent Law
  - Types of Tenancies
  - Termination of Tenancies
  - Evictions
  - Fair Housing Laws

## **The Dispute Resolution Center**

- Court Dispute Resolution
  - Landlord/Tenant disputes, including eviction cases
  - Small Claims disputes
  - Neighbor disputes
  - Property and real estate disputes
  - Contract and other commercial disputes
  - Consumer/Creditor disputes
  - Trespass and Nuisance disputes
  - Criminal Show Cause Cases, including bullying/cyber-bullying and harassment cases
  - Other civil disputes
- Community Dispute Resolution
  - Landlord/Tenant disputes, including eviction cases
  - Neighbor/Neighborhood disputes
  - Property and Real Estate disputes
  - Contract and other Commercial disputes
  - Trespass and Nuisance disputes
  - School based disputes
  - Elder and estate planning related disputes
  - Agricultural disputes

## **Consumer Protection Counseling & Mediation Program**

- Provides free and voluntary phone based mediation and counseling services to consumers who have submitted complaints concerning problems they may have encountered with businesses

## **Loss Mitigation/ Foreclosure Prevention Counseling Services**

- Develops and implements forbearance agreements, loan modifications, reinstatement and payment plans

- Counseling is provided on alternatives to foreclosure, including conveyance, deed-in-lieu of foreclosure, and short-sale options
- Homeowners are offered *economic literacy classes*, and when appropriate, soft-landing assistance where continued homeownership is no longer a viable option

### **Tenancy Preservation Program (TPP)**

- Available to:
  - at-risk Berkshire County households that are experiencing housing instability, with a primary focus on households that are at-risk due to **mental health issues, developmental disabilities, and/or substance abuse**
- Intensive case management
- Provided in collaboration with the Housing Court Department-Western Division

### **Homeless and At-Risk Unaffiliated Youth Program**

- Available to:
  - at-risk and homeless Berkshire County individuals under the age of 25
- Services include:
  - Intensive case management
  - Advocacy
  - Mediation
  - Housing search
  - Linkage to mainstream resources

### **Housing Search Resources/ Homelessness Diversion Services**

- Available to homeless and at-risk households in accessing safe, sanitary, and affordable housing
- Housing search resources are available to all Berkshire County households

### **Educational Workshops**

- Provided to rental property owners, tenants, homeowners, and human service providers in the following substantive areas: housing, consumer, and dispute resolution issues

### **McKinney Section 8 SRO**

- Consists of 41 Section 8 SRO units located in two connected buildings in the city of North Adams, MA
- Provides permanent supportive housing to homeless individuals
- BCRHA's sole responsibility is administering the subsidies for this development



## Could you use a nutritious meal or help with groceries?

The Food Bank of Western Massachusetts

97 North Hatfield Road, PO Box 160

Hatfield, MA 01038

**(413)247-9738**

www.foodbankwma.org

The following programs in The Food Bank of Western Massachusetts  
Emergency Food Network may be able to help.

**BERKSHIRE COUNTY (Updated March 22, 2022)**

CITY	TYPE	PROGRAM & ADDRESS	PHONE	DAYS OPEN					HOURS/DETAILS (As provided by program)
Adams	Brown Bag: Food for Elders	Food Bank of Western MA, Adams Brown Bag; 3 Hoosac Street	(413)743-8333					FRI	4th Fri.: 1:00 - 2:00pm
Adams	Mobile Food Bank**	Food Bank of Western MA, Mobile Food Bank, Adams Council on Aging; 3 Hoosac Street	(413)247-9738		TUE				2nd & 4th Tues. of each month: 10:00am - 11:00am [VERIFICATIONS: None; please bring empty shopping bag.]
Adams	Pantry*	St. John Paul II Parish, Catholic Charity Center; 2 Columbia Street	(413)743-0577			WED			Wed: 11a-1p (Also as needed for referrals)
Becket	Pantry*	Becket Federated Church, Food Pantry of Becket; 3391 Main Street	(413)623-5217					SAT	1st/3rd Sat: 9-11a
Dalton	Mobile Food Bank**	Food Bank of Western MA, Mobile Food Bank, Dalton; 400 Main St.	(413)247-9738			WED			4th Weds. of each month: 11:00am - 12:00pm
Dalton	Pantry*	Dalton United Methodist Church, Loaves & Fishes Pantry; 755 Main Street	(413)684-0521		TUE				4 - 6 PM Tuesdays (or by appointment if needed)
Great Barrington	Brown Bag: Food for Elders	Food Bank of Western MA, Great Barrington Brown Bag; 917 South Main Street	(413)528-1881			WED			2nd Weds.: 1:00 - 3:00pm
Great Barrington	Mobile Food Bank**	Food Bank of Western MA, Mobile Food Bank, Great Barrington Stockbridge Road; 444 Stockbridge Road	(413)247-9738		TUE				1st Tues. of each month: 11:00 - 12:00pm [VERIFICATIONS: None. Please bring empty shopping bag.]
Great Barrington	Pantry*	Community Health Programs, CHP Family Services; 444 Stockbridge Rd.	(413)528-0457	MON	TUE	WED	THU	FRI	Mon-Fri, 9a-5p
Great Barrington	Pantry*	People's Pantry, Emergency Food Pantry; 5 Taconic Ave.	(413)591-0301	MON			THU		Mon 4-5:30pm and Thurs. 10am-12:30pm outdoor distribution. Also distributing bags to local schools for students. Closed on 7/12/21 - reopening on 7/15/21
Hinsdale	Pantry*	First Congregational Church, Hinsdale Food Pantry; 371 Old Dalton Rd	(413)655-2670				THU		Thursdays 10-11am. Drive-thru only.
Lanesborough	Pantry*	Berkshire Community Action Council, VFW/American Legion Veterans Pantry; 144 Old State Rd	(413)442-1025					FRI	Fri: 9:30-11:00a
Lee	Brown Bag: Food for Elders	Food Bank of Western MA, Lee Brown Bag; 21 Crossway Street	(413)243-5545			WED			2nd Weds: 12:00pm
Lenox	Brown Bag: Food for Elders	Food Bank of Western MA, Lenox Brown Bag; 65 Walker Street	(413)637-5535			WED			2nd Weds.: 11:30am - 12:30pm
North Adams	Brown Bag: Food for Elders	Food Bank of Western MA, North Adams Brown Bag; 116 Ashland Street	(413)662-3125					FRI	4th Fri.: 12:30 - 1:30pm

\*Income, household size, address and other verifications may be requested. If the program provides USDA foods, photo ID or social security numbers are NOT required.

\*\*No verifications needed.

The Food Bank's **MOBILE FOOD BANK** program provides fresh fruits, vegetables and other healthy foods to individuals of all ages. Please bring a bag to fill for each distribution. No verifications are required.

The Food Bank's **BROWN BAG: FOOD FOR ELDERLS** program provides healthy staples each month to qualifying seniors (over 55 years old). An application and an annual renewal are required. Please contact The Food Bank's Brown Bag Department for more information.

In addition, you may be eligible for **SNAP** (formerly known as "food stamps"), which provides cash for groceries for low-income individuals and families. To see if you qualify, please contact **The Food Bank of Western Massachusetts' SNAP Department at (413)247-9738**. Households that receive SNAP are also eligible for HIP, which provides extra money for fresh produce each month.

This institution is an equal opportunity provider and employer. If you wish to file a Civil Rights program complaint of discrimination, complete the USDA Program Discrimination Complaint Form, found online at [http://www.ascr.usda.gov/complaint\\_filing\\_cust.html](http://www.ascr.usda.gov/complaint_filing_cust.html), or at any USDA office, or call (866) 632-9992 to request the form. You may also write a letter containing all of the information requested in the form. Send your completed complaint form or letter to us by mail at U.S. Department of Agriculture, Director, Office of Adjudication, 1400 Independence Avenue, S.W., Washington, D.C. 20250-9410, by fax (202) 690-7442 or email at [program.intake@usda.gov](mailto:program.intake@usda.gov).



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Hatfield, MA 01038

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**BERKSHIRE COUNTY (Updated March 22, 2022)**

CITY	TYPE	PROGRAM & ADDRESS	PHONE	DAYS OPEN						HOURS/DETAILS (As provided by program)	
North Adams	Meal Program**	Berkshire Food Project, Meal Site; 134 Main Street	(413)664-7378		MON		WED		FRI		M, W, F: 11:30am-1:00pm (2 meals to-go provided each day). CLOSED 12/7 - 12/11.
North Adams	Mobile Food Bank**	Food Bank of Western MA, Mobile Food Bank, Brien Center; 91 American Legion Drive	(413)441-4107						FRI		1st & 3rd Fri. of each month: 10:00 - 11:00am
North Adams	Pantry*	Northern Berkshire Interfaith Action Initiative, Friendship Center Food Pantry; 45 Eagle Street	(413)664-0123				WED	THU			Wed: 10a-2p. Call for delivery info, if needed. Delivery calls will be accepted after 2pm on Wednesdays for Thursday morning deliveries.
North Adams	Pantry*	The Salvation Army operating through its North Adams Corps, Gateway New Life Center Pantry; 393 River Street	(413)663-7987		MON	TUE	WED	THU			M, T, W, & Th Emergency Pantry Program 9am-2pm; Tu: Pantry Program 12-3pm
Otis	Brown Bag: Food for Elders	Food Bank of Western MA, Otis Brown Bag; 1 N Main Road	(413)667-5288						FRI		3rd Fri.: 11:00am - 12:00pm
Pittsfield	Brown Bag: Food for Elders	Food Bank of Western MA, Pittsfield Brown Bag; 330 North Street	(413)499-9346						FRI		4th Fri.: 10:30 - 11:30am
Pittsfield	Meal Program**	Berkshire Dream Center, Inc., Bright Morningstar Kitchen; 475 Tyler Street	(413)522-3495			TUE	WED		FRI		Tue 11:30am-12:30pm; Wed: 4:30-5:30pm; Fri: 11:30am-12:30pm
Pittsfield	Meal Program**	Christian Center of Pittsfield, Lunch Program; 193 Robbins Avenue	(413)443-2828		MON	TUE	WED	THU	FRI		Mon - Fri, 12 PM - 1 PM
Pittsfield	Meal Program**	First United Methodist Church, Tuesday's Harvest Table; 55 Fenn Street	(413)499-0866		MON	TUE			FRI	SAT	Tue Breakfast 8-9am; Mon, Tue, Fri dinner 4-5:30pm (Fenn St. Entrance)
Pittsfield	Meal Program**	South Congregational Church, St. Joseph's Kitchen; 110 South Street	(413)442-7357				WED	THU			All to-go meals. Dinner Wed: 4:30-5:30pm; Breakfast: Wed & Thr. 8-9AM
Pittsfield	Meal Program**	St. Stephen's Parish, St. Stephen's Table; 67 East Street	(413)448-8276								Call to confirm hours.
Pittsfield	Meal Program**	The Salvation Army operating through its Pittsfield Corps, Feeding Program; 298 West Street	(413)442-0624	SUN	MON	TUE	WED	THU	FRI		Mon-Fri: 10:30-11:30am; Sun. 4:30-5:00pm
Pittsfield	Pantry*	Berkshire Dream Center, Inc., Food Pantry and Mobile; 475 Tyler Street	(413)522-3495			TUE					CLOSED until 1/11/22. Tue 2:30-3:30p. Pittsfield Mobile, 3rd Wed: Central Annex (4p), Providence on East St. (4:45p), Berkshire Peak (5:30p). North Adams mobile, 4th Wed: Mohawk Forest (5p), Brayton Hill (6p), Greylock Apts (6:45p).
Pittsfield	Pantry*	Christian Assembly Church, Food Pantry; 850 Williams Street	(413)442-1495				WED		FRI		Wed & Fri: 10a-1p

\*Income, household size, address and other verifications may be requested. If the program provides USDA foods, photo ID or social security numbers are NOT required.

\*\*No verifications needed.

The Food Bank's **MOBILE FOOD BANK** program provides fresh fruits, vegetables and other healthy foods to individuals of all ages. Please bring a bag to fill for each distribution. No verifications are required.

The Food Bank's **BROWN BAG: FOOD FOR ELDER**S program provides healthy staples each month to qualifying seniors (over 55 years old). An application and an annual renewal are required. Please contact The Food Bank's Brown Bag Department for more information.

In addition, you may be eligible for **SNAP** (formerly known as "food stamps"), which provides cash for groceries for low-income individuals and families. To see if you qualify, please contact **The Food Bank of Western Massachusetts' SNAP Department at (413)247-9738**. Households that receive SNAP are also eligible for HIP, which provides extra money for fresh produce each month.

This institution is an equal opportunity provider and employer. If you wish to file a Civil Rights program complaint of discrimination, complete the USDA Program Discrimination Complaint Form, found online at [http://www.ascr.usda.gov/complaint\\_filing\\_cust.html](http://www.ascr.usda.gov/complaint_filing_cust.html), or at any USDA office, or call (866) 632-9992 to request the form. You may also write a letter containing all of the information requested in the form. Send your completed complaint form or letter to us by mail at U.S. Department of Agriculture, Director, Office of Adjudication, 1400 Independence Avenue, S.W., Washington, D.C. 20250-9410, by fax (202) 690-7442 or email at [program.intake@usda.gov](mailto:program.intake@usda.gov).



## Could you use a nutritious meal or help with groceries?

The Food Bank of Western Massachusetts

97 North Hatfield Road, PO Box 160

Hatfield, MA 01038

**(413)247-9738**

www.foodbankwma.org

The following programs in The Food Bank of Western Massachusetts  
Emergency Food Network may be able to help.

**BERKSHIRE COUNTY (Updated March 22, 2022)**

CITY	TYPE	PROGRAM & ADDRESS	PHONE	DAYS OPEN							HOURS/DETAILS (As provided by program)
Pittsfield	Pantry*	Christian Center of Pittsfield, Food Basket Program; 193 Robbins Avenue	(413)443-2828		MON	TUE	WED	THU			Mon - Thu: 10am-1pm
Pittsfield	Pantry*	First United Methodist Church, Tuesday's Harvest Pantry; 55 Fenn Street	(413)499-0866			TUE					Tue: 4-5:30pm (Renee Ave Entrance)
Pittsfield	Pantry*	Soldier On, Inc., Soldier On Veterans Pantry; 360 West Housatonic Street	(413)236-5644							SAT	To-go boxes distributed at the door. Sat: 8-11a (Also by appointment.)
Pittsfield	Pantry*	South Congregational Church, South Church Food Pantry; 110 South Street	(413)442-7357				WED	THU			Open for bag distribution outside. Wed/Thu: 7:30-11:00a (One visit/week); Weds: 5:30-6:30; Wed. 9:00am at Wahconah Heights (residents only).
Pittsfield	Pantry*	St. Joseph's Church, Food Pantry; 414 North Street	(413)445-5789				WED				Wed: 8:30-10a
Pittsfield	Pantry*	The Salvation Army operating through its Pittsfield Corps, Food Pantry; 298 West Street	(413)442-0624		MON		WED			FRI	Outdoor Distribution: Mon, Wed, Fri: 12:30-3:00pm
Stockbridge	Brown Bag: Food for Elders	Food Bank of Western MA, Stockbridge Brown Bag; 5 Pine Street	(413)298-4170				WED				2nd Weds.: 11:00am - 12:00pm
Williamstown	Pantry*	Community Bible Church, Food Pantry; 160 Bridges Road	(413)458-5556		MON	TUE	WED	THU			M, T, W, Th 10-3pm for call-ahead pick-ups for shelf-stable goods. 3rd Wed 12-3pm for fresh fruit, veggies, and dairy. Call ahead for any pick-ups not during the 3rd Wed. hours. Can call for appointment as well.

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\*\*No verifications needed.

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**Food Pantries and Meal Sites in Berkshire County**  
**(Since program hours and days can change without notice, please call the location to be sure of times and requirements) – April 4, 2022**

<b>Location</b>	<b>Times</b>	<b>Requirements</b>
<b>Pittsfield Food Pantries</b>		
Berkshire Dream Center (held at the Morningside Baptist Church) 475 Tyler Street Pittsfield 413-522-3495	Tuesdays 2:30pm – 3:30pm	No requirements
Berkshire Dream Center Mobile Food Pantry 413-522-3495	Pittsfield Locations: 3 <sup>rd</sup> Tuesday of the month Dower Square at 5:30pm Wilson Park at 6:15pm  3 <sup>rd</sup> Wednesday of the month Central Annex on 2 <sup>nd</sup> Street at 4:00pm Providence Court at 4:45 pm Berkshire Peak (Old Riverview Apartments) at 5:30pm	No requirements
Berkshire Humane Society <b>Pet</b> Food Pantry 214 Barker Road Pittsfield 413-447-7878	Mondays – Sundays 10:00am – 4:00pm	Fill out a request card at time of pick-up
Campus Cupboard at Berkshire Community College Susan B. Anthony Building 1750 West Street Pittsfield 413-236-1601	Open Wednesdays for curbside pick-up by appointment To schedule your time go to: <a href="http://www.berkshirecc.edu/student-engagement/campuscupboard">www.berkshirecc.edu/student-engagement/campuscupboard</a>	Must be a current BCC student with a BCC student ID
Christian Assembly Church 850 Williams Street Pittsfield 413-442-1495	Wednesdays & Fridays 10:00am – 1:00pm	No requirements/Assistance provided
Christian Center Client Choice 193 Robbins Avenue Pittsfield 413-443-2828	Mondays thru Thursdays 10:00am-1:00pm	Assistance available once a week
First Baptist Church 88 South Street Pittsfield 413-445-4539	Tuesdays 10:30am – 12:30pm	Sign in when utilizing services
First United Methodist Church 55 Fenn Street Pittsfield 413-499-0866	Tuesdays 4:00pm – 5:30pm Use Fenn Street entrance	No requirements
St. Joseph's Church (Held at the Parish Center) 414 North Street Pittsfield 413-445-5789	Wednesdays 8:30am – 10:00am	Sign in when utilizing services

St. Mark's Church 400 West Street Pittsfield 413-447-7510	Last two Fridays of each month 9:00am – 11:00am	No requirements
The Salvation Army 298 West Street Pittsfield 413-442-0624	Mondays, Wednesdays, and Fridays 12:30pm – 3:00pm	No requirements
Soldier On Food Pantry 360 West Housatonic Street Pittsfield 413-236-5644	Saturdays 8:00am – 11:00am	Open to the public Need verification of address
South Community Food Pantry 110 South Street Pittsfield 413-464-8042, ext. 19	Wednesdays & Thursdays 7:30am – 11:00am Outside drive-through Walk-Ups available	Short application to fill out Assistance available once a week
South Community Food Pantry Mobile Food Delivery 110 South Street Pittsfield 413-464-8042, ext. 19	Deliveries on Mondays, Tuesdays, & Wednesdays Please call the food pantry line and leave a message if you want a delivery	No requirements
<b>Becket, Dalton &amp; Hinsdale Food Pantries</b>		
Becket Federated Church Parish House 3381 Main Street Becket 413-841-1701	1 <sup>st</sup> & 3 <sup>rd</sup> Saturdays of each month 9:00am – 11:00am	For Becket, Washington, and the surrounding Hilltowns  Emergencies: 413-770-1897
Dalton United Methodist Church 755 Main Street Dalton 413-684-0521	Tuesdays 4:00pm – 6:00pm	Open to Berkshire County residents
First Congregational Church of Hinsdale Located at Hinsdale Trading Company Parking Lot 371 Old Dalton Road Hinsdale 413-655-2670	Thursdays 10:00am – 11:00am	
The Food Bank of Western Massachusetts Mobile Food Bank Held at the Dalton CRA 400 Main Street Dalton 413-247-9738, ext. 121	4 <sup>th</sup> Wednesday of each month 11:00am – 12Noon Rain or shine	No proof of eligibility required
St. Agnes Church 489 Main Street Dalton 413-684-0125	Thursdays 5:30pm – 6:00pm	For Dalton and Hilltown residents only
<b>Lanesboro Food Pantry</b>		
American Legion Located in the old school house in Berkshire Village 144 Old State Road Lanesboro 413-442-1025	Fridays 9:00am – 11:00am	Open to the public



<b>North County Food Pantries</b>		
Adams COA Mobile Food Bank Food Bank of Western Mass. 3 Hoosac Street Adams 413-743-8333	2 <sup>nd</sup> and 4 <sup>th</sup> Tuesday of every month 10:00am – 11:00am	No proof of eligibility required One distribution per household Must be a Berkshire County resident
Adams COA Brown Bag 3 Hoosac Street Adams 413-743-8333	Last Friday of every month 11:00am – 12Noon	For residents 60+. Must complete application to join program.
Al Nelson Friendship Center 45 Eagle Street North Adams 413-664-0123	Wednesdays 10:00am – 2:00pm Friends physically unable to get to the food pantry, call on Wednesdays between 10am-2pm to set-up a delivery which will take place on Thursdays, 10:00am – 12Noon	Assistance to residents of Clarksburg, Florida, and North Adams every other week
Berkshire Dream Center Mobile Food Pantry 413-522-3495	North Adams Locations: 4 <sup>th</sup> Wednesday of the month Mohawk Forest at 5:00pm Brayton Hill at 5:45pm Greylock at 6:30pm	No requirements
Cheshire Food Pantry Held at the Cheshire Community Center 119 School Street Cheshire 413-743-9719	1 <sup>st</sup> Saturday of each month 11:00am – 12:00noon	Available to all Cheshire residents with proof of residency Emergency food is also available
Community Bible Church 160 Bridges Road Williamstown 413-458-5556	3 <sup>rd</sup> Wednesday of each month 12Noon – 2:00pm	Must be a Mass. resident
The Food Bank of Western Massachusetts Mobile Food Bank North Adams American Legion 124 American Legion Drive North Adams 413-247-9738, ext. 121	1 <sup>st</sup> and 3 <sup>rd</sup> Fridays of each month 10:00am – 11:00am	No proof of eligibility required One distribution per household
North Adams COA Brown Bag Distribution at Harper Center 118 Church Street Williamstown 413-662-3125	4 <sup>th</sup> Friday of every month 12:30pm – 1:30pm	
St. John Paul II Charity Center Rte. 8 across from Walgreens Adams 413-743-0577	Wednesdays 11:00am – 1:00pm	Assistance to residents of Adams, Cheshire, and Savoy every week

<p>The Salvation Army Gateway New Life Center 393 River Street North Adams 413-663-7987</p>	<p>Tuesdays 12Noon – 3:00pm Drive or walk-thru For Emergency Pantry please call 413-663-7987 Deliveries on Wednesdays 12Noon – 2:00pm Call 413-663-7987 on Tuesdays 10:00am – 12:00Noon to schedule a delivery</p>	<p>For North County residents only</p>
<p>Williamstown Food Pantry at St. Patrick &amp; St. Raphael Parish 53 Southworth Street Williamstown 413-458-4946,x11 or 413-458-3149</p>	<p>1<sup>st</sup> &amp; 3<sup>rd</sup> Wednesdays of each month 9:00am – 12Noon Drive or walk-thru</p>	<p>Assistance to residents of Hancock, New Ashford, Williamstown, and Pownal, VT</p>
<p><b>South County Food Pantries</b></p>		
<p>The Food Bank of Western Massachusetts Mobile Food Bank Held at CHP 444 Stockbridge Road Gt. Barrington 413-247-9738, ext. 121</p>	<p>1<sup>st</sup> Tuesday of each month 11am – 12Noon Rain or shine</p>	<p>No proof of eligibility required</p>
<p>Lee Food Pantry 45 Railroad Street Lee 413-644-0022</p>	<p>Saturdays 10:00am – 12Noon</p>	<p>Serves people in Becket, Lee, Lenox Dale, Otis, Stockbridge, Tyringham, &amp; West Stockbridge <a href="http://www.graceberkshires.org">www.graceberkshires.org</a></p>
<p>Lenox Ecumenical Food Pantry Located at the United Methodist Church of Lenox 6 Holmes Road Lenox 413-445-5918 or 413-822-8673</p>	<p>Saturdays 10:00am – 11:00am</p>	<p>Serves Lenox and Lenox Dale residents along with our members of Lenox and Lenox Dale churches - Assistance available every other week</p>
<p>Monterey Pantry Pickup Held at the Meetinghouse 449 Main Road (In the basement) Monterey 413-528-1443, ext. 247 Call the above telephone number to schedule a home delivery</p>	<p>Curbside pick-up, in-person shopping, or home delivery Saturdays 10:00am – 11:30am Weekly visits are welcome</p>	<p>No requirements Please wear a mask</p>
<p>Otis Food Pantry 1 North Main Road Otis otisfoodpantry@gmail.com On Facebook at: Otis Food Pantry</p>	<p>Wednesdays 10:00am – 12Noon</p>	<p>No residency restrictions</p>

Peoples Pantry 5 Taconic Avenue at St. James Place – Across from CVS Gt. Barrington www.thepeoplespantrygb.org	Mondays 4:00pm – 5:30pm Thursdays 10:00am – 12:30pm	South County residents only No proof of eligibility required
Sheffield Food Assistance Held at Old Parish Church 125 Main Street Sheffield 413-229-2624	Mondays 9:00am – 10:00am	Must be resident of Southern Berkshire Regional School District
<b>Stephentown, NY Food Pantry</b>		
Stephentown Federated Church 1513 Garfield Road (County Road 26) Stephentown, NY 518-487-8606	Saturdays 9:00am – 11:00am Available weekly from your car	Serves residents of Hancock and Stephentown Need proof of residency

### Pittsfield Meal Sites

<b>Breakfast Meal Sites</b>	
First United Methodist Church 55 Fenn Street Pittsfield 413-499-0866	Tuesdays - Harvest Table Breakfast 8:00am – 9:00am Use Fenn Street Entrance
The Salvation Army 298 West Street Pittsfield 413-442-0624	Mondays thru Fridays Brunch served 10:30am – 11:30am
South Community Food Pantry - St. Joseph's Kitchen 110 South Street Pittsfield 413-464-8042, ext. 19	Wednesdays & Thursdays 8:00am – 9:00am Grab & Go
<b>Lunch Meal Sites</b>	
Bright Morningstar Kitchen Dine with Dignity 475 Tyler Street - Downstairs Pittsfield 413-522-3495	Tuesdays & Fridays 11:30am – 12:30pm
Cathedral of the Beloved Held at St. Stephen's Church (Enter on Allen St.) 67 East Street Pittsfield 413-448-8276	Sundays 1:00pm
Christian Center 193 Robbins Avenue Pittsfield 413-443-2828	Mondays thru Thursdays 12Noon – 1:00pm
Jewish Federation at Knesset Israel Synagogue 16 Colt Road Pittsfield 413-442-2200	Mondays, Tuesdays, and Thursdays 11:45 – 12Noon – Pick-up at kitchen door Kosher senior meals grab & go Meals by reservation by calling 413-442-2200

Pittsfield Senior Center 330 North Street Pittsfield 413-499-9346	Mondays thru Fridays 11:30am – 12:30pm Congregate meals Call 1 day ahead for reservations Recommended \$2 donation for seniors 60 and over
Price Memorial AME Zion Church 163 Linden Street Pittsfield 413-464-7827	Saturdays 11:00am – 1:00pm Bagged lunches to go – Call Connie at 413-358-8393 for information on deliveries
<b>Dinner Meal Sites</b>	
Bright Morningstar Kitchen Dine with Dignity 475 Tyler Street - Downstairs Pittsfield 413-522-3495	Wednesdays 4:30pm – 5:30pm
First Baptist Church – “Feed My Sheep” 88 South Street Pittsfield 413-445-4539	Mondays 5:30pm – 6:30pm Grab & Go
First United Methodist Church 55 Fenn Street Pittsfield 413-499-0866	Tuesdays - Harvest Table Meal 4:00pm – 5:30pm Use Fenn Street Entrance
St. Stephen’s Church (Enter on Allen Street) 67 East Street Pittsfield 413-448-8276	Thursdays & Fridays 4:45pm - 5:30pm
The Salvation Army 298 West Street Pittsfield 413-442-0624	Sundays 4:30pm – 5:00pm
South Community Food Pantry – St. Joseph’s Kitchen 110 South Street Pittsfield 413-464-8042, ext. 19	Wednesdays 4:30pm – 5:30pm Grab & Go

#### Dalton Meal Site

<b>Lunch Meal Site</b>	
Dalton Senior Center 40 Field Street Ext. Dalton 413-684-2000 (Run by the Dalton Council on Aging)	Mondays and Thursdays 12Noon – 1:00pm Congregate meals available for grab & go Must enroll with Elder Services first. Need 24 hour notice. Call 684-2000.

#### North County Meal Sites

<b>Breakfast, Lunch, &amp; Dinner Meal Sites</b>	
Adams COA 3 Hoosac Street Adams 413-743-8333	Congregate meals Mondays thru Thursdays at 11:30am Grab & Go Meals, Fridays 11:00am – 11:30am Please call 24 hours in advance to register for a meal at 413-743-8333

Berkshire Food Project Held at First Congregational Church of N. Adams 134 Main Street North Adams 413-664-7378	Mondays, Wednesdays, and Fridays 11:30am – 1:00pm
Cheshire COA Held at Cheshire Community Center 119 School Street Cheshire 413-743-9719	Mondays thru Fridays 10:15am – 12Noon Congregate meals available for grab & go Must call Cheshire COA
First Baptist Church Community Soup Kitchen Eagle Street Entrance 131 Main Street North Adams 413-652-7619	Saturdays 11:00am – 12Noon
McCann Technical School 70 Hodges Cross Road North Adams 413-663-5383 Grab & Go meals at no cost for any student ages 18 and under from around the area	Mondays, Wednesdays, and Fridays 3:00pm – 3:45pm On the pick-up days there will be one hot meal, one cold meal, and two breakfasts. Pick-ups every week unless there is a holiday
North Adams COA will be closed for renovations. For more information, please call 413-662-3125	

#### South County Meal Sites

<b>Lunch Meal Site</b>	
Guthrie Center 2 Van Deusenville Road Gt. Barrington 413-528-1955	Wednesdays Free Community "TO GO" Lunch 12Noon – 1:00pm
Lenox COA, Community Center 65 Walker Street Lenox Building locked. You must knock on door If new to program, you must fill out a form	Mondays, Wednesdays, and Fridays 12Noon – 12:30pm Congregate meals available for grab & go Must reserve a meal two days in advance by calling 413-637-5535
Sheffield Senior Center 25 Cook Road Sheffield 413-229-7037	Wednesdays & Fridays Meals served at 12Noon Provided through Elder Services \$2 suggested donation

<b>Dinner Meal Sites</b>	
Berkshire South Regional Community Center 15 Crissey Road Gt. Barrington 413-528-2810	Mondays 5:00pm – 6:00pm "To go" option only Everyone is welcome.
Breaking Bread Community Supper Held at the American Legion Cook Road Sheffield 413-229-8614	Thursdays 5:00pm – Grab & go dinners Please RSVP at 413-229-7037 Free to all

First Congregational Church of Lee 25 Park Place Lee 413-243-1033 Observing all Covid guidelines Enter via door at the left side of the church	Grab & Go Community Meal 1 <sup>st</sup> & 3 <sup>rd</sup> Wednesday of each month Pick-up 4:30pm – 5:30pm BYO bag encouraged Donations welcome
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### Other Food Programs

#### **Brown Bag Program**

This program is a supplemental monthly food program offering 10-15 pounds of food to eligible individuals, 55 years or older, free or for a small donation. For income eligibility requirements and further information, call your Council on Aging.

#### **Elder Services' Elder Nutrition Program**

Noontime meals are offered for those 60 years of age and older at several senior centers throughout the County. Some sites offer transportation through the Council on Aging. A suggested donation of \$2.00 per meal is requested. Individuals under 60 years of age are welcome for a required fee of \$7.00 per meal. Call Elder Services of Berkshire County for information and locations at 413-499-0524 or 1-800-981-5201.

#### **Elder Services' Meals on Wheels Program**

Nutritious, hot noontime meals are offered Monday through Friday to homebound Berkshire seniors, who are 60 years of age or older. A suggested donation of \$2.00 is requested to help cover the cost of food preparation and delivery. There are eligibility requirements. Please call Elder Services of Berkshire County at 413-499-0524 to make a referral for yourself, family member or friend.

#### **Take and Eat Program**

A program for individuals 60 years of age and older who are homebound, unable to prepare meals, shop, or get out. Meals are delivered on Sundays and are provided for weekends and three-day holiday weekends. Contact Kathleen Ryan at 413-672-1404 or 413-664-1041 for information.

**Berkshire County Transportation Guide**

**Berkshires without Barriers**

**Temporary COVID Edition- April 2020 -- Subject to Change -- Riders must wear mask**

**GREEN = GO; RED = NO**

BUS SERVICES							
Bus Services	Rider Eligibility	Service Area	Days/Hours of Service	Provider Address	Phone	Email	Website
Berkshire Regional Transit Authority (BRTA)	general public and disabled	County Wide	Mon-Fri 5:15am-11:00pm, Sat 7:15am-7:30pm. NOTE: South County service has been reduced to every 2 hours 6am - 4pm, other routes have also been reduced.	1 Columbus Avenue, Pittsfield, MA - 01201	413-499-2782	Robert.malnati@berkshirerta.com	www.berkshirerta.com
Peter Pan/Greyhound Bus Lines	general public	Central & South County	8:45am Greyhound trip ONLY; Peter Pan service suspended	1 Columbus Avenue, Pittsfield, MA - 01201	1-800-231-2222 or 413-499-2782		www.peterpanbus.com
TRAINS							
Train	Rider Eligibility	Service Area	Days/Hours of Service	Provider Address	Phone	Email	Website
Amtrak Train Service	general public	Pittsfield	2 days per week, 1 train per day (Boston - Chicago) [UPDATE]	1 Columbus Avenue, Pittsfield, MA - 01201	1-800-872-7245		www.amtrak.com
MEDICAL TRANSPORT SERVICES							
Medical Transport	Rider Eligibility	Service Area	Days/Hours of Service	Provider Address	Phone	Email	Website
Action Ambulance Service	general public, medical	County Wide	24/7	121 West Housatonic Street, Pittsfield, MA - 01201	413-445-5355	jscolforo@actionems.com	www.actionems.com
County Ambulance Inc.	general public, medical	County Wide, medical	5 am - 10 pm	175 Wahconah Street, Pittsfield, MA - 01201	413-499-2527	bkandrews@countymamb.com	www.countymamb.com
County Rainbow Taxi, Inc/ Arrow taxi	general public, able bodied, medical	County Wide	24/7	10 Pleasant Street, Pittsfield, MA - 01201	413-499-4300	jregan@centralberkshire.com	
CRT Cabulance	disabled, senior, medical	County Wide	24/7	18 Oak Street, Pittsfield, MA - 01201	413-447-3800	jregan@centralberkshire.com	
E-Pod Transportation LLP	masshealth recipients, any age	County Wide and to Springfield	Mon-Fri 5am-7pm, Sat-Sun 5am-3pm	26 Overlook Terrace, Adams, MA - 01220	413-743-3763	PeterGreenbush@gmail.com	
MassHealth Transportation Program (Medicaid Transportation)	medical	County Wide	Mon-Fri 8am-5pm	600 Washington St, Boston, MA - 02111	1-800-841-2900, TTY 1-800-497-4648		https://www.cancer.org
Northern Berkshire EMS/Transport	general, medical	County Wide and to Springfield	24/7, Van Service 6am - 6pm	10 Harris Street, North Adams, MA - 01247	413-664-4933	jmeamey@northadamsambulance.com	http://www.northadamsambulance.com/
TRANSPORTATION EXCLUSIVELY FOR SENIORS AND DISABLED							
Rides for Seniors and Disabled Any Age	Rider Eligibility	Service Area	Days/Hours of Service	Provider Address	Phone	Email	Website
BRTA	disabled (by application)	County Wide	Mon-Fri 5:20am-7:30pm; Sat 7:20am-7:15pm	1 Columbus Avenue, Pittsfield, MA - 01201	413-499-2782	Robert.malnati@berkshirerta.com	www.berkshirerta.com
COA - Adams	senior & disabled, medical, social, personal	North County	Mon-Fri, 8am-3pm/ REVISED (No service)	3 Hoosac Street, Adams, MA - 01220	413-743-8333	egirgenti@town.adams.ma.us	www.town.adams.ma.us or facebook.com/Adams.Council.on.Aging
COA - Adams	Seniors in Adams & Cheshire	Medical - in county and out of county	24/7 - upon volunteer availability	3 Hoosac Street, Adams, MA 01220	413-743-8333	egirgenti@town.adams.ma.us	
COA - Cheshire (See Adams)	senior & disabled, medical	By Adams COA	Call Adams COA	119 School Street, Cheshire, MA - 01225	413-743-8333		http://www.cheshire-ma.com/
COA - Dalton	senior & disabled, all purposes	Dalton, Pittsfield	CLOSED	40 Field Street Extension, Dalton, MA - 01226	413-684-2000	KPizzi@dalton-ma.gov	www.dalton-ma.gov
COA - Lanesborough	senior & disabled, medical	Central County	CLOSED	83 N Main Street, Lanesborough, MA - 01237	413-448-2682, 413 347-2357 (Van)	seniors_director@lanesborough-ma.gov	
COA - Lee	senior, medical (Tues & Thurs to Big Y)	Pittsfield, Gt Barrington, Lee and Lenox	Call for revised schedule	21 Crossway Street #2, Lee, MA - 01238	413-243-5545	coa@town.lee.ma.us	www.lee.ma.us
COA - Lenox	senior & disabled, medical	Lenox, Lee & Pittsfield	Call	65 Walker Street, Lenox, MA - 01240	413-637-5535	susanholmes@townoflenox.com	www.townoflenox.com
COA - North Adams	senior & disabled, medical	North County	Call	116 Ashland Street, North Adams, MA - 01247	413-662-3125	spitzerctr@yahoo.com	http://www.northadams-ma.gov/index.php?nav_id=25
COA - Pittsfield	senior & disabled, medical	Central County	Mon-Fri 8:30am-3:30pm	330 North Street, Pittsfield, MA - 01201	413-499-9346	jclark@cityofpittsfield.org	http://www.cityofpittsfield.org/city_hall/council_on_aging/
COA - Richmond	senior & disabled	County Wide w/West STK	Call to Schedule	1529 State Road, Richmond, MA - 01254	413-553-7793	coa@richmondma.org	
COA - Savoy	senior & disabled, medical	North County	No Service	720 Main Road, Savoy, MA - 01256	413-743-4290		
COA - Sheffield	senior & disabled	South County	Food & Medical transit to 60+ in EGR, GB, SHF, MON, NMB, while SBETC is closed. Call 229-7037.	25 Cook Road, Sheffield, MA - 01257	413-229-7037	kloring@sheffieldma.gov	www.sheffieldma.gov
COA - Stockbridge	senior & disabled, all purposes (no beauty parlors)	South County, Pittsfield	Closed	50 Main Street, Stockbridge, MA - 01262	413-298-4170, ext 263	coa@townofstockbridge.com	
COA - Tyringham	senior, medical	South County	No Ride Service	P.O. Box 415, Tyringham, MA - 01264	413-243-1749		
COA - West Stockbridge	senior & disabled, all purposes	Central & South County	with RICHMOND COA - Call	21 Albany Road, West Stockbridge, MA - 01266	413-232-0137; for ride call 413 553-7793		
COA - Williamstown	senior & disabled, all purposes	North County	Food, medical, prescription -- call for appt;	118 Church Street, Williamstown, MA - 01267	413-458-8250	bogrady@williamstownma.gov	www.williamstownma.gov
Elder Services Inc.	senior, medical, all purposes	County Wide	No rides, except by volunteers; call	877 South Street, Pittsfield, MA - 01201	413-499-0524	esbc@esbc.org	www.esbc.org
VIM Ride To Medical Appts	Medical	County Wide	No Rides, but open for business				
Retired Senior Volunteer Program (RSVP)	senior, able bodied	Central County	Closed	16 Bartlett Avenue, Pittsfield, MA - 01201	413-499-9345	rsvpdispatcher@pittsfieldch.com	http://cityofpittsfield.org/city_hall/rsvp/index.php
Southern Berkshire Elderly Transportation (SBETC)	senior & disabled, all purposes	South County	Closed	917 Main Street, Great Barrington, MA - 01230	413-528-4773		
TRANSPORTATION FOR VETERANS							
Provider	Rider Eligibility	Service Area	Days/Hours of Service	Provider Address	Phone	Email	Website
Soldier On, Inc.	senior & disabled Vets, medical	County Wide	Mon-Fri, 6am - 6pm	360 West Housatonic Street, Pittsfield, MA - 01201	413-418-4300	info@wesoldieron.org	www.wesoldieron.org
VA Van Service	senior & disabled Vets, medical	County Wide	Mon-Fri, morning-early afternoon	Eagle Street, Pittsfield, MA - 01201	413-499-2672		
Veteran's Outreach	senior, medical	County Wide	Tue-Thu	152 North Street, Pittsfield, MA - 01201	413-499-0256		
TAXIS, LIMOS & OTHER SERVICES							
Provider	Rider Eligibility	Service Area	Days/Hours of Service	Provider Address	Phone	Email	Website
Abbott's Limousine & Livery	general public - able bodied	County Wide (Inter-State)	24/7	435 Greylock Street, Lee, MA - 01238	413-243-1645	info@abbottslimo.com	http://abbottslimo.com
A - List Luxury Car Services	general public	County Wide	24/7	West Stockbridge	1-877-246-2547		http://alistluxurycarservices.com/
Berkshire Community Action Council (BCAC)	general public, disabled, medical	County Wide	1 van available for rent	1531 East Street, Pittsfield, MA - 01201	413-445-4503	gwinters@bcacinc.org	
County Rainbow Taxi, Inc/ Arrow taxi	general public, disabled, medical	County Wide	24/7	10 Pleasant Street, Pittsfield, MA - 01201	413-499-4300	jregan@centralberkshire.com	
DuFour Escorted Tours	general, charter, school	County Wide	School bus and limo charters	133 South Street, Hinsdale, MA - 01235	413-655-8122		www.dufourtours.com
Jenkins Livery	general (usually medical & employment)	County Wide	24/7 reservations	42 Carson Avenue, Dalton, MA - 01226	413-684-1893		
Lenox Taxi & Limo	general public	County Wide	7 days, 6am-midnight	8 Fairview Avenue, Lenox, MA - 01240	413-637-3014		
Norm's Limo	general public		24/7	573 Ashland Street, North Adams, MA - 01247	(413) 663-8300		
Park Taxi	general	Central County	Sun-Sat 8am-9pm	235 Water Street, Lee, MA - 01238	413-243-0020		https://www.facebook.com/pages/category/Taxi-Service/Park-Taxi-14211432501375/
Pittsfield YMCA	able bodied	Central County	Closed	292 North Street # 1, Pittsfield, MA - 01201	413-499-7650	mgreen@pittsfieldfamilyymca.org	www.pittsfieldfamilyymca.org/
Precious Cargo	able bodied, day care	Central County	Mon-Fri 6:30am-6:30pm	275 Williams Street, Pittsfield, MA - 01201	413-445-8977		
Rose & Cole's Co-op Transportation	general	County Wide	7 days, 5am-midnight	Tyler Street Lab, Pittsfield, MA - 01201	413-345-2354	rc.coopdelivery@gmail.com	https://www.facebook.com/rc.coopdelivery/
South County Transport	general	South County	Sun-Wed 8am-11pm Thur-Sat 8am-2am	38 East Street, Mt. Washington, MA - 01238	413-347-1646	southcountytransport@gmail.com	www.southcountytransport.com
Taxico Inc.	general	South County	Mon-Fri 7am-10pm, Sat 8am-11pm, Sun 8am-9pm	40 Rosseter Street, Great Barrington, MA - 01230	413-528-0911		
Transport the People, Inc.	general	County Wide	24/7	18 Oak Street, Pittsfield, MA - 01201	1-800-639-9605	TTP@centralberkshire.com	www.ttolimos.com
Tunnel City Transportation	general public, disabled, medical, all purposes	North County	Mon - Fri, 7am-5pm	676 Curran Highway, North Adams, MA - 01247	413-662-2100	RCohen96@tunnelcitytransport.com	www.tunnelcitytransport.com

# THE FAIR HOUSING LAW

**THE FAIR HOUSING LAW DECLARES THAT IT IS ILLEGAL TO DISCRIMINATE ON THE BASIS OF RACE, COLOR RELIGIOUS CREED, NATIONAL ORIGIN, SEX, SEXUAL ORIENTATION, AGE, CHILDREN, ANCESTRY, MARITAL STATUS, VETERAN HISTORY, PUBLIC ASSISTANCE RECIPIENCY, OR HANDICAP (MENTAL OR PHYSICAL)**

It is unlawful practice for Owners, lessees, sublessees, licensed real estate brokers, assignees, managing agents, or unit owners to refuse (on the basis of membership in one or more of the above groups) the:

Right to Buy

Right to Lease

Right to Rent

Right of Ownership

Right of Possession

## **Under Massachusetts Law, it is illegal to:**

Discourage a person from buying or renting a dwelling in a particular area and encourage him or her to buy or rent in another area.

Represent that a dwelling is not available for sale, rent or inspection when the dwelling is in fact so available.

Charge or quote a higher rental or sale price for a dwelling.

State or provide less favorable terms for the rental or a sale of a dwelling.

Publish discriminatory advertising.

Discriminate in the granting or mortgage loans.

Discriminate on the basis of handicap by refusing to make reasonable accommodations in policies and services or refusing to permit reasonable modifications of dwellings.

Discriminate on the basis of rental subsidy reciprocity by refusing to rent to subsidy recipients because of subsidy program requirements.

Refuse to rent to families with children under six because of lead paint.

## Notice to Real Estate Agents:

State Law provides *limited* exemptions for owners of *certain types* of residential properties. *These exemptions do not apply to real estate agents.*

## **Complaints:**

ALL COMPLAINTS MUST BE FILED IN WRITING. INFORMATION ON THE FILING OF COMPLAINTS CAN BE OBTAINED BY EITHER VISITING OR CONTACTING THE MASSACHUSETTS COMMISSION AGAINST DISCRIMINATION AT THE FOLLOWING LOCATIONS:

One Ashburton Place, Rm. 601  
Boston MA 02108  
617-994-6000 Voice  
617-994-6196 TTY

436 Dwight Street, Rm. 220  
Springfield MA 01103  
413-739-2145 Voice

[www.mass.gov/mcad](http://www.mass.gov/mcad)

*Massachusetts General Laws, G.L. c. 151B §7 mandates the posting of this notice.*